

Johannesburg Stock Exchange

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**SERVICE HOTLINE** 

**REFERENCE NUMBER: 174/2016** 

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# UPDATE ON PROBLEMS WITH LATE EQUITIES END OF DAY DATA PRODUCTS ON MONDAY 22 AUGUST 2016

The JSE experienced technical difficulties with the production routines on the evening of Monday, 22 August 2016, the production of the Late Equities files E.Zip was delayed.

Our technical teams have investigated the root cause of the problem and applied some measures to mitigate this specific type of problem, and will monitor the production routines to ensure that the problem does not reoccur.

The JSE apologizes for the impact to your operations and to the inconvenience to your users of the data.

## Market / Service:

JSE Core and Specialised Indices End of Day Data Service

#### **Environment(s):**

Production

#### **Additional Information:**

If you have any queries about this announcement, please contact +27 11 520 7777 or <a href="mailto:customersupport@jse.co.za">customersupport@jse.co.za</a>

### **Issued By:**

Tshepo Modise Market Data